## Douglas



**Douglas Borough Council** 



Are you still paying for Douglas Borough Council's Car Parks using cash?

If so you may wish to know about a much more convenient way to pay for parking. You can now obtain a pre-payment card very much like a pay-as-you-go mobile tariff. The cards, which are available from the Borough Treasurer's Department in the Town Hall in Ridgeway Street (about 1 minutes walk from Shaw's Brow Car Park) can be purchased in a range of values from £15 up to £100 and can be topped up either in person or by phone on 696300. It is also planned to introduce an online top-up facility in due course.

- No need to carry cash for the payment machine.
- Quicker and more convenient as you don't need to visit the payment machines each time you leave the car park.
- Manage your car parking budget more easily.
- Check your balance on the screen each time you use your card to exit the car park.
- Provide your customers or staff with pre-paid cards as benefits, incentives or instead of contract parking.
- Pre-payment can be made to any value from £15 to £100.
- Pre-paid cards can be shared between users and can therefore be used to supplement contract parking spaces.
- Robust plastic credit card type card instead of a fragile paper card.
- Quicker; No need to insert card into the machine, just present it to the card reader.
- Top up at your convenience by telephone on 696300 (office hours only).
- Pre-payment cards can be used at all Douglas Borough Council Car Parks (Shaw's Brow Car Park, Bottleneck Car Park next to the Sea Terminal or George V Car Park at the Bowl)

## Douglas Borough Council Car Parks Pre-Payment Facility

A pre-payment facility is available for users of Douglas Borough Council's car parks at Shaw's Brow, the Bottleneck and Pulrose Road.

This enables the user to show a plastic card to the card reader at the entrance and exit barriers and a credit balance will be indicated on-screen each time the card is used.

Pre-payment cards are convenient and easy to use, replacing the need to use a pay station each time a Council-operated car park is visited. They can also be shared between users, as long as only one vehicle is parked at any one time.

Cards are available from the Borough Treasurer's Department at the Town Hall in Ridgeway Street in denominations of £25, £50 and £100. Credit may be topped up at a later date either in person at the Borough Treasurer's Department counter or by telephone with no additional charge.

Should there be demand an online top-up facility will be provided in the future.

To obtain a card, please complete the attached form and return it to the Borough Treasurer's Department, Town Hall, Ridgeway Street, Douglas. It will be issued immediately if the form is brought in with payment in cash, cheque or debit card. For any related enquiries, telephone 01624 696344.

The information in the form is retained solely for contacting users in connection with the cards and for management of the car parks and are not shared with any other party.

I wish to purchase a pre-payment card for use at Douglas Borough Council's car parks.				
Name:				
Address:				
Telephone:				
e-mail				
Credit required:	(Please tick one)	£25	£50	£100
Signature:				
Please return this form with payment to the Borough Treasurer's Department, Town Hall, Ridgeway Street, Douglas.				

The issue of a pre-paid card does not imply any guarantee that a parking space will be available.

Payment may be made in cash, by cheque (payable to Douglas Borough Council), or by debit card.